

How do I re-book my SwimStar lessons?

Booking online is the quickest and easiest way to re-enrol your child for the new term. Our simple step by step guide below outlines the process.

1 Visit www.beckyadlingtonsswimstars.com/login

2 Login using either your username or email address and your password. You will have received an email containing your username and password when you first booked with us. However, you can also request through the website for your username to be sent to your email address, as well as reset your password online. If you need any help call the office on **0161 979 0499** or email info@beckyadlingtonsswimstars.com

3 Once logged in, scroll down to Your SwimStars Courses and click 'Pay Now'.

4 Check carefully through the details of your booking. If your child is a Total Fitness member, insert their membership card number and also tick to accept the terms and conditions. Once you are happy, press the 'Add to Cart' button.

5 You will now see the Shopping Cart screen. If you have more than one child swimming with us, you will be able to add these bookings here. To do so, click 'Add more bookings' and repeat the previous step.

6 Once all bookings are in your shopping cart, please select a payment option. Our preferred payment method is WorldPay FuturePay. This convenient payment method allows you to pay for your current course by debit or credit card, and pre-authorises us to take payments for your future courses so you don't need to re-book manually each time. The payment will be taken on a specific date during the re-booking window, which you will be notified of in advance by email. Card details are held securely by WorldPay, not by Becky Adlington's SwimStars, and you can cancel your FuturePay agreement at any time. If you prefer, you can choose to make a single payment instead.

7 After you have completed your payment, you will receive an email from us to confirm your booking and also a separate email from WorldPay, which is the receipt for your payment.